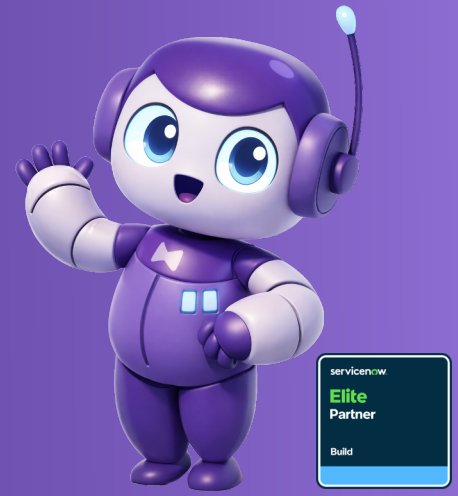


Platform Copilot

AI-Powered Platform Configuration for ServiceNow



Reimagine How ServiceNow Solutions Are Built

ServiceNow has transformed how enterprises digitize workflows and scale their operations. However, the way solutions are created has remained largely unchanged.

Most organizations use a sequential, developer-dependent delivery model. As demand for new services increase, this model introduces bottlenecks that slow innovation, restrict scalability, and generate growing backlogs of work that are difficult to manage and add up.

A New Model for ServiceNow Delivery

Platform Copilot introduces a fundamentally different approach.

It is an AI-powered configuration engine built specifically for ServiceNow that translates natural language business requirements directly into fully realized platform configurations. By removing the dependency on traditional development constraints, Platform Copilot enables a more agile, scalable, and business-aligned model.

Instead of working around constraints, teams can move forward with speed, consistency and quality.

Development Bandwidth Limits Progress

Today's ServiceNow environments:

- Depend heavily on large development teams to action requirements;
- Follow slow, sequential review-remediation workflows that can creep into endless cycles;
- Creates growing backlogs of projects that grow faster than teams can address;
- Encounter developer constraints that impact innovation.

Even the most mature teams ultimately face the reality of throughput being tied to development capacity

From Business Intent to Actual Outcomes

With Platform Copilot, solution creation begins at a simple prompt where users express requirements in plain language.

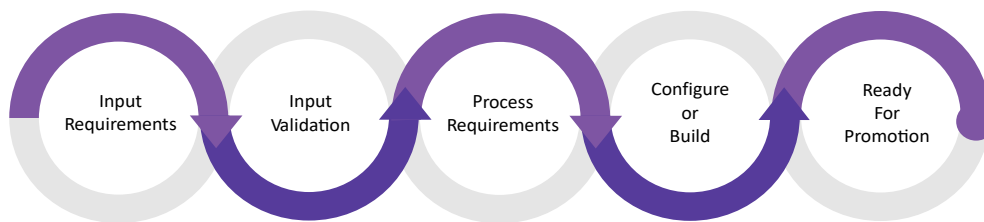
Platform Copilot interprets those inputs to create complete ServiceNow configuration, including data models, workflows, UI elements, and relationships across systems, based on ServiceNow best-practices.

Behind the scenes, Platform Copilot applies:

- **Context-driven logic** to ensure outputs align with the requirements.
- **Proven best-practice configuration patterns** to maintain architectural integrity.
- **Multi-scope support** to work across enterprise applications.

The result is not just speed, but consistency and reliability at scale.

What once required weeks or months of development rework can now be generated in minutes and refined instantly through real-time previews and feedback loops.



Key Features

Multi-Scope Application Support	Create configurations across all ServiceNow applications, including scoped and custom apps.
Context-Driven Development	Interpret requirements and dependencies to produce clear and consistent configuration outcomes.
Requirements Builder	Evaluate user inputs and validate them against ServiceNow best practices to ensure feasibility.
Natural Language Input	Use plain language to describe requirements, and Platform Copilot acts on them.
Visual Interpreter	Analyze user-provided images and interpret them into configuration requirements.
Requirements Builder	Evaluate user inputs and validate them against ServiceNow best practices to ensure feasibility.
User Input Verification	Platform Copilot checks in with the user to clarify requests using an intuitive chat interface that ensures optimal alignment and accuracy with user requirements.
Real-Time Configuration Preview	Create new configurations, review, and refine them in real-time.
Project Manager	Assign traditional project management disciplines, such as resource management, tracking, role assignments, and more.
Approval Gates	Nothing changes in your ServiceNow instance without explicit user approval. Plans, previews, and high-impact actions all require sign-off before implementation.
Built-in Verification	Every build is automatically verified after execution to confirm it works as intended before being marked as completed.
Parallel Development	Work on multiple requirements simultaneously, eliminating backlogs and increasing development velocity.

Benefits



Eliminate Development Bottlenecks

Replace resource-intensive, repetitive DevOps cycles with an AI-assisted approach that streamlines delivery and frees valuable developer capacity for higher-value work.



Empower the Business

Bring business analysts, architects, and other stakeholders closer to solution creation, ensuring tighter alignment between outcomes and requirements.



Accelerate Innovation

Move from idea to working configurations and prototypes in a fraction of the time, with the ability to iterate and refine in real time.



Improve Quality and Consistency

Standardize outputs using proven best practices to reduce technical debt and ensure reliable, repeatable outcomes.

Get Started

Platform Copilot is designed for organizations ready to accelerate their ServiceNow delivery and scale their environments without the traditional constraints.

Visit www.dynasoftwareinc.com to learn more about Platform Copilot, or to contact us to have a discussion on how to get the most out of your ServiceNow platform.



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